



## Capital Improvement Project – Marlin Court

In the upcoming weeks, we will be completing a capital improvement (CI) project on Marlin Court by removing the existing asbestos cement main and installing new ductile iron. A new fire hydrant will be installed at the northern end of the court to ensure sufficient fire flow protection for this area. The residents within Marlin Court will receive a new single service line connection to the main as part of this upgrade. The project will take approximately two weeks to complete and we will work as efficiently as possible to mitigate any inconvenience. Customers affected by this CI construction project will receive door tags with advance notification and additional information.

## Customer Service Line Inventory

We notified you in December the Environmental Protection Agency (EPA) released guidance to support water districts across the country in their efforts to identify lead pipes in service lines and develop inventories to provide states with critical information needed for oversight and reporting. There is no safe level of lead exposure in drinking water since it can present health risks.

The District has completed the inventory and all customer service lines were identified. If you would like to see the results for your property, please visit our website at [www.rivergrovewater.com](http://www.rivergrovewater.com) and click on Resources, Customer Resources, and scroll down to the Customer Service Line Material link to find your specific address. Please call the office if you have any questions. For more information visit <https://www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule>.

## Backflow Testing – Annual Reports Due **September 30, 2024**

Customers with inground irrigation, sprinkler systems, and/or certain water features such as fountains and pools are required by law to have their backflow tested annually by a state certified tester. Get your system tested prior to the start of the irrigation season. Visit our website for more information.

## District Curb Stops – **Do Not Touch**

The District's ordinance requires all customers to have a shutoff valve to control water entering their property. This valve is different from the District's curb stop valve which customers and contractors are **not allowed** to manipulate at any time. Recently, the District responded to two calls due to a contractor breaking the curb stop. This resulted in two water operators responding, followed by 3 hours of repair work. Water had to be shut off at the main which created an inconvenience for neighboring properties. The expense for the repairs, which cost hundreds of dollars, were charged to the customer. Remember, if you are having any plumbing or construction work done at your home and it requires water to be shut off, call the District 24-hours in advance and a water operator will be dispatched.

## Friendly Reminders...

***Is Your Account Information Current?*** If your preferred mailing address, phone number, or email address have changed, please contact our office so we can keep your account up to date.

***Are You Moving?*** Contact us 1-2 business days prior to the final date and furnish a forwarding address for your final invoice. We do not backdate final billing due to improper notification.

## Water Conservation...**Make every drop count**

Spring is here which means many of us will be watering our yards. Check hoses, irrigation systems, and connectors. Repair or replace any leaky parts or sections. Use a hose nozzle you can shut off or adjust to a fine spray. When finished, shut the water off at the house to avoid leaks. Get our free brochure to learn more ways you can save water. We also offer an engaging sticker book for children.

***Water Humor...***What keeps a dock floating above water? Pier pressure.