



Rate Increases

The Budget Committee and Board of Commissioners approved a rate increase of 3% for fiscal year 2023/2024. This increase is needed due to rising operating costs and improvements to our aging infrastructure. The Rivergrove Water District is funded exclusively by these charges; we do not receive property taxes, bonds, or levies. Visit our website for a complete list of charges for outside users & fire protection service.

Water Service Charges Class *1 & **2

Meter Size	Service Charge (Bi-monthly)	Usage Charge (Per ccf = one hundred cubic feet of water or 748 gallons)
5/8" or 3/4"	\$ 45.43	\$ 3.66
1"	\$ 97.83	\$ 3.66
1 1/2"	\$ 185.03	\$ 3.66
2"	\$ 289.65	\$ 3.66
3"	\$ 568.64	\$ 3.66
4"	\$ 769.02	\$ 3.66
6"	\$1,754.60	\$ 3.66
8"	\$2,244.78	\$ 3.66

*Class 1: Single-residential homes, duplexes, & triplexes
**Class 2: All other services not included in Class 1

District Curb Stops...Do Not Touch

The District's ordinance requires all customers to have a shutoff valve. This valve is different from the District's curb stop valve. Customers and contractors are **not allowed** to manipulate the curb stop valve.

Last month, the District responded to an emergency call due to a contractor breaking the curb stop. This resulted in two utility technicians needing to respond after hours followed by a 4-hour repair the next day. Water had to be shut-off at 20 neighboring properties and the cost of repair was charged to the customer.

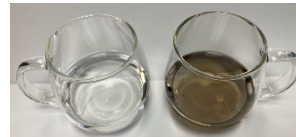
If you are having plumbing or construction work done at your home and it requires water be shut off, call the District and a utility technician will be dispatched.

Keeping Up With the District

As Developers continue to build within our District, there will be main replacement projects taking place. It is inevitable customers will be affected when the main being replaced supplies water to your home. The District will notify customers by door tags along with postings on our website under *Keeping Up With the District*. When bacterial tests are required, it takes 24-hours to obtain test results. Until notified the water is safe, bring your water to a rolling boil for 1 minute.

Backflow Testing – Annual Reports Due September 30, 2022

To ensure safe potable water, the District maintains a Cross Connection Program required by the Oregon Health Authority (OAR 333-061-0070). Customers with inground irrigation, sprinkler systems, and/or certain water features such as fountains and pools are required by law to have their backflow tested annually by a state certified tester. These photos were taken from a customer's home where an irrigation system was in place without a working backflow device. Which would you prefer to drink?



Free Septic System Basics Workshop

Are you having septic system problems or just want to learn more? Register for the upcoming online and free workshop hosted by Rural Community Assistance Corporation on Tuesday, August 29, 2023 from 9 am to 12:30 pm. Visit our website under, *Keeping Up With the District*, for more information.

Water Conservation....Make every drop count

Life depends on water. It is one of the most valuable resources in the world. Unfortunately, fresh, clean drinking water is one of the most limited resources on the planet. Do your part by taking steps to actively conserve. Pick up our free brochure to learn simple, easy ways you can make a difference.

Water Humor... Q: What do you say if you find three watering holes in the ground? *Well, well, well*